



Request for Qualifications (RFQ) **For Employee Benefit Broker Services**

Questions and Answers

September 11, 2024

Question: When was the last survey about benefits sent out to ELC employees? Can it be shared?

Answer: We do an annual employee satisfaction survey that looks at both pay and benefits. Our benefits generally receive very high marks due to our benefits package. The survey is not specific, but generally, the results come back as satisfaction. The ELC covers 100% of employee-only healthcare, as well as a large portion of the employee's family's healthcare.

Question: Who is currently performing the Cobra Administration for the ELC?

Answer: The Cobra Administrator is Accrue, which is included in our current package.

Question: How often do you meet with your current employee benefits broker to go over claims and data?

Answer: We meet with them periodically throughout the year, which helps us budget for the upcoming year and look at trends. Whenever we have an issue that is related to how we want to present the upcoming year, we like to meet to review the data and projections.

Question: Is there any kind of community partnership with your current employee benefits broker, philanthropic, in-kind, or any other kind of assistance?

Answer: Yes. Our current vendor is very involved in our business. They support some of our program activities and participate in events that occur that we do with our community, our clients, and our partners.

Question: In addition to providing our responses electronically, we are also going to drop off physical copies for you. How many copies should we bring?

Answer: We will only be accepting electronic submissions of proposals for this RFQ. All the submissions will be provided to the evaluation committee electronically and they will be scored virtually.

Question: Is there a possibility that we can set up an appointment to review and discuss our services?

Answer: For our RFQ's and all Procurements we follow a very formal process to remain in compliance with Florida Statutes and Funding requirements. All vendors responding to our Procurements must go through the process of submitting a proposal with their best and most advantageous offer and having it scored by the Rating Committee to see if they are awarded an opportunity. The selected Vendor would then be able to meet with our key decision-makers to discuss the details of the services being provided during contract negotiations.